

Unified Communications and Collaboration

Putting Together the Total Solution

WHAT IS UCC?

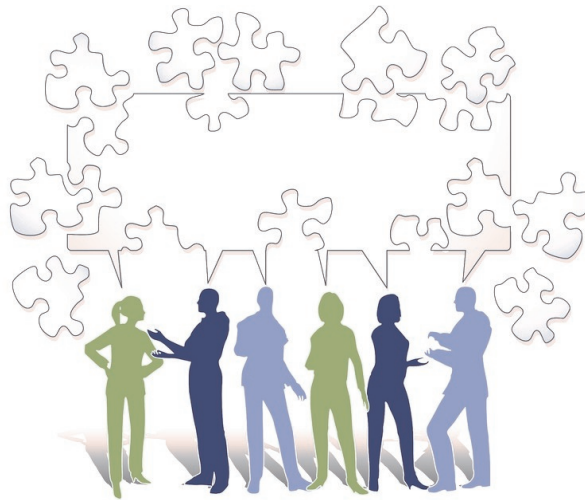
UCC is a presence-enabled communications and collaboration system featuring integrated IP telephony, instant messaging (IM), audio, video, and web conferencing, providing a consistent, unified user quality of experience over any device, anywhere, anytime - whether fixed or mobile - and through multimedia applications for a richer collaborative experience.

MOBILE INTEGRATION

Consort provides fixed-mobile convergence by integrating telephony across a fixed and mobile infrastructure, to deliver a seamless experience across separate network services. This provides a unified mobile experience regardless of location.

MOBILE APPLICATIONS

Today's mobile applications focus on the convergence of voice, e-mail, management, security and business applications. This convergence enables business workflow processes to be more portable across networks, geographies, media and all sorts of end-user devices.



More than ever, collaboration is critical to business success. In particular, the ability to collaboratively create new content—whether a sales proposal, a market analysis, a new government policy or a clinical trial report—is vital to organizations across dozens of industries. Organizations need to give employees tools that enable them to find information and subject matter experts, collect raw material, author and iterate new documents, conduct workflows, and share final documents for retrieval by others across the organization. But as the work environment has become global, decentralized and virtualized, this process is not as easy as it once was. Today, the “office” is no longer just a room or building. It can be any place that information is created, shared, and stored—or any loca-

- Mobility and wireless services are a critical part of enterprise networking requirements.
- Videoconferencing systems can deliver several benefits to businesses and government agencies. Companies can use a videoconferencing solution as an alternative to business travel, saving hundreds or even thousands of dollars on travel expenses.
- More enterprises are deploying voice over Internet Protocol (VoIP) technology in their corporate networks, with the initial aim of reducing telephony costs.

tion that workers collaborate with partners, customers, and each other. As a result, information workers often lack the ever-present connectivity to the information, collaboration tools and people they require to create new content effectively. Consort's Unified Communications and Collaboration (UCC) solutions have been devised to permit companies to add infrastructure features at their own pace while leveraging existing systems such as Email, PBXs, Software Application Suites, and networking equipment. For enterprises, the advances in technology present a huge opportunity to utilize UCC to boost business productivity. Consort works with its customers to help them harness their collective thoughts, creativity and energy while creating competitive advantage.

